Federal Executive Board National Network

Bringing Federal Agencies Together to Communicate, Collaborate, and Coordinate

Fiscal Year 2014 Annual Report
U.S. Office of Personnel Management
ACKNOWLEDGEMENT

I extend my appreciation to the Federal Executive Board (FEB) Chairs, Executive Directors, and leadership committee members for your exceptional service to the FEB National Network and your local Federal communities.

I would like to recognize the following agencies which provide resources to FEB offices across the country:

- Department of Agriculture
- Department of Commerce
- Department of Defense
- Department of Energy
- Department of Health and Human Services
- Department of Homeland Security
- Department of Housing and Urban Development
- Department of the Interior
- Department of Justice
- Department of Labor
- Department of Transportation
- Department of the Treasury
- Department of Veterans Affairs
- General Services Administration
- National Aeronautics and Space Administration
- Office of Personnel Management
- Social Security Administration

In addition, I appreciate agencies' continued support, including in-kind services, and engagement in local Board activities.

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Director Katherine Archuleta
U.S. Office of Personnel Management
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Federal Executive Boards (FEB) at a Glance

History and Operations
• Established by President John F. Kennedy’s 1961 Presidential Directive
• Purpose: Interagency coordination and communication among Federal agencies outside of Washington, D.C.
• Board: Comprised of highest ranking local Federal officials; officers elected annually
• Funding: Funding provided by a host Federal department or agency and project funding is covered by local FEB member agencies
• Operations: Optimally, each FEB office is staffed by two Federal employees who manage the daily operations of the Board
• Oversight: Office of Personnel Management (OPM), Section 960 - title 5 Code of Federal Regulations
• Strategic Plan: Federal Executive Board Network Strategic and Operational Plan, 2013-2017

Nationwide Statistics
• 28 FEBs are located across the nation
• Approximately 774,628 Federal civilian employees are served in FEB areas which represents 38% of the Federal community
• On average, 140 Federal agency component offices are served in each FEB

Strategic Lines of Business
• Emergency Preparedness, Security and Employee Safety
• Workforce Development and Support
• Intergovernmental and Interagency Collaboration and Community Outreach

Value Added to the Federal Community
• Catalysts for national and local initiatives
• Hubs for cross-agency coordination to address local issues
• Vehicles for effective communication and timely and accurate information
• Mechanisms for cost avoidance through interagency cooperation of shared resources
• Forums for leadership development and employee recognition
Executive Summary

Federal Executive Boards (FEBs) enhance communication, coordination, and collaboration among Federal agencies across the country. The 28 FEBs comprise an effective network to advance Federal initiatives and programs outside of Washington, D.C. Their outreach extends to State and Local levels of government to increase opportunities for cooperation beyond the Federal community. The Boards identify strategic partners, bring them together, and facilitate collaboration to achieve common goals. The FEB vision, mission, and guiding principles create a strong culture for improving Federal services.

Each Board serves an identified geographic area of the United States by bringing together senior officials of Federal agencies represented in that area to address matters of interagency communication, coordination, and collaboration. Carrying out the responsibilities of each FEB is a collateral duty for the Board members. Therefore, each Board relies heavily upon FEB staff members — the Executive Director and Assistant — to coordinate all Board programs, initiatives, and activities.

In Fiscal Year 2014, the FEBs continued to advance efforts for the Federal community under three strategic lines of business. FEB-sponsored programs contributed to the following major accomplishments.

**EMERGENCY PREPAREDNESS, SECURITY AND EMPLOYEE SAFETY:**

- FEBs hosted 32 emergency preparedness exercises with over 2,200 participants, and 74 training workshops serving over 4,400 participants.

- FEBs assisted local Federal agency leaders by providing operating status information, and reported 128 operating status changes to OPM in FY 2014. Real world events included demonstrations, fires, floods, earthquakes, electrical power loss, Hurricanes Iselle and Julio, severe winter weather, security breaches, thunderstorms, tornadoes, Tropical Storms Arthur and Karen, and wildfires.
WORKFORCE DEVELOPMENT AND SUPPORT:

- FEBs provided training opportunities to 27,924 Federal employees at an estimated cost avoidance of more than $8 million.

- FEB-sponsored Alternative Dispute Resolution (ADR)/Shared Neutral programs successfully settled more than 484 cases, resulting in an estimated cost avoidance of more than $22 million.

INTERGOVERNMENTAL COLLABORATION AND COMMUNITY OUTREACH:

- Combined Federal Campaign (CFC) campaigns in FEB areas collectively raised over $68 million, representing over 32% of the total CFC campaign receipts.

- Across all 28 FEBs, Federal employees contributed more than 11,980 hours of community service. Additionally, FEBs coordinated the donation of over 505,000 pounds of food during the Feds Feed Families food drive. Blood drives hosted by FEBs provided local hospitals with more than 8,490 units of blood.

In summary for FY 2014, FEBs continued to demonstrate that through active membership and leadership coordination, Federal agencies reduced duplicative efforts and achieved increased efficiencies. FEBs serve as a valuable resource to advance Administration and Agency initiatives outside of Washington, D.C.
Emergency Preparedness/Continuity Training and Exercises

**FEBs increase emergency preparedness and continuity of government operations in Federal communities by serving as the hub for information, planning, and coordination in their locales.**

FEBs play a vital role in collaborating with Federal, State, and Local governments to develop strategies for the continuity of work and the safety of employees during an emergency event. These partnerships, including a few Federal partners below, help to promote emergency preparedness in areas covered by FEBs.

- Department of Commerce, National Oceanic and Atmospheric Administration (NOAA), National Weather Service (NWS)
- Department of Health and Human Services (HHS)
- Department of Homeland Security, Federal Protective Service (FPS)
- Department of Justice, Federal Bureau of Investigation (FBI)
- General Services Administration (GSA)

FEBs are increasingly recognized for their role in helping to prepare local communities for emergency situations.

- **Active Shooter Awareness** – FEBs hosted FPS and FBI sponsored training/exercises on how to respond to an active shooter situation. These events, with over 1,800 participants, took place in the following FEB areas in FY 2014: Atlanta, Baltimore, Buffalo, Chicago, Cincinnati, Dallas-Ft. Worth, Kansas City, Minnesota, New Mexico, Oregon, Philadelphia, San Antonio, and Seattle.

![Federal Protective Services Officer Jack Z. Wisniewski (pictured with “Reno”) presented Active Shooter Awareness training (Chicago FEB)](image)

- **Closed Points of Dispensing (PODs)** – In the event of an anthrax attack, closed PODs at Federal facilities would operate, in coordination with local public health officials, to provide medical countermeasures to a large number of people in an affected area. FEBs serve as a communications link with local Federal departments and agencies within the 28 FEB geographic areas, as they would do for any emergency. While some FEBs work with their state health department to establish a local closed POD for the Federal community, FEBs are not required to establish a POD and are not required to staff the closed PODs.
In FY 2014, the following FEBs assisted with POD planning activities by hosting training to staff PODs and POD exercises: Atlanta, Baltimore, Chicago, Cincinnati, Kansas City, New York City, Oklahoma, and San Antonio. Over 700 people attended the POD training and exercises.

Through each FEB’s interagency emergency preparedness/continuity working group, the FEBs partnered with FEMA and other agencies in FY 2014 to host tabletop and full-scale exercises with a variety of potential scenarios: cyber security (Buffalo, New Orleans, Oklahoma, Pittsburgh); devolution (Chicago, Los Angeles, Minnesota); pandemic influenza (Cleveland, Newark, New Orleans, New York City); power outage (Detroit); reconstitution (Colorado); terrorism (Kansas City, New Orleans, St. Louis); and tsunami (Honolulu). FEBs also hosted a number of interagency emergency planning and training events, with a few highlighted below:

- **Buffalo FEB**, in concert with FEMA, developed an instructor cadre of local Federal employees that expanded opportunities for continuity training in the Buffalo, New York, area.

- **Dallas-Ft. Worth FEB** developed and hosted a Refresher Course for Continuity Managers in partnership with FEMA Region 6 that was targeted towards experienced COOP managers.

- **Detroit FEB** hosted the Naval Postgraduate School Center for Homeland Defense and Security Executive Education Seminar for FEB members to address homeland security challenges in metropolitan Detroit. Two full-scale exercises were conducted, requiring participant agencies to test the ability to communicate from their alternate sites.

- In FY 2014, the **New Mexico FEB**’s Emergency Preparedness Committee was re-named as the Interagency Continuity of Operations Planning Group. This initiative represented a partnership of the FEB and the New Mexico Department of Homeland Security and Emergency Management’s Continuity of Operations program. The group was led by a Federal employee and a State employee as co-chairs, and met quarterly to deliver emergency preparedness briefings to FEB members.

- At the start of the 2014 hurricane season, the **New Orleans FEB** partnered with the U.S. Army Corps of Engineers to host the FEB’s Annual Hurricane Preparedness Briefing with presentations from FEMA Region VI, the National Weather Service, the City of New Orleans Office of Homeland Security, and the U.S. Army Corps of Engineers.

- At the request of FEB members, the **Oregon FEB** hosted focused workshops (reconstitution, active shooter, and emergency communications) rather than the traditional functional or drill exercise in the spring and tabletop exercise in the fall.
✓ San Francisco FEB organized a symposium, "Highlighting Cross Sector Partnerships in Preparedness," with a cross-sector partnership between the FEB’s Emergency Preparedness Working Group and private sector utility company Public Service Gas & Electric (PG&E). The symposium focused on earthquake preparedness in health, utilities, communications, and transportation. Featured presentations were delivered by: U.S. Geological Survey (USGS), California Governor’s Office of Emergency Services, PG&E, FEMA, and international thought leader Dr. Patrick Meier with iRevolution via Skype from Europe. Dr. Meier explained current and future use of artificial intelligence and social media for emergency response and rescue activities worldwide.

✓ South Florida FEB’s All Hazards Emergency Preparedness Committee sponsored two events for its FEB members: a Telework and Emergency Preparedness webinar with OPM and a Mission Essential Functions Workshop with FEMA Region IV.

Benefits to Department/Agencies:
• Provides a central point-of-contact for emergency preparedness training
• Builds partnerships with stakeholders before an emergency occurs

Result: In FY 2014, FEBs hosted 32 exercises with over 2,200 participants, and 74 training workshops serving over 4,400 participants.

All Hazard Emergency Plans and Emergency Communications

FEBs assure awareness of Federal communities by providing timely and accurate communication of emergency information.

FEBs use a nationwide web-based emergency notification system (Communicator! NXT) to provide up-to-date, accurate, and consistent information to their Federal agency leaders to assist in making workforce status decisions for their employees. Communicator! NXT provides FEBs the ability to rapidly communicate vital information to key members via voice and email messages delivered to various devices during local emergencies. The FEB Executive Director serves as the administrator for each FEB’s Communicator! NXT system.

✓ Boston FEB activated Communicator! NXT 117 times in FY 2014 to provide situational awareness and workforce planning guidance during 12 extreme winter weather events, Tropical Storm Arthur, the National Level Exercise and 2 national security events. The Boston FEB and the National Weather Service presented an interactive discussion meeting entitled, “Weather’s Impact on Decision-Making.”

For weather-related or unusual situations affecting an FEB geographic area, the FEBs provide up-to-date, accurate, and consistent information, such as from the NWS, in order for local Federal agency leaders to make informed decisions on an operating status decision. In addition to providing information, if the need arose, 20 of the 28 FEBs would provide an operating status recommendation (delayed arrival; early departure; closure; open with unscheduled leave/unscheduled telework) for local Federal agency leaders.
In FY 2014, 18 FEBs provided an operating status recommendation to their local Federal agency leaders: Atlanta, Baltimore, Boston, Buffalo, Chicago, Cleveland, Colorado, Dallas-Ft. Worth, Honolulu, Kansas City, Minnesota, New Orleans, Newark, New York City, Philadelphia, Pittsburgh, San Antonio, and Seattle.

✓ Atlanta, Georgia, was hit by a severe winter storm mid-day on January 28, 2014, instantly causing ice on heavily travelled roadways and stranding tens of thousands of commuters. The Atlanta FEB proactively communicated with Federal agency leaders and provided a workforce recommendation enabling employees to get home safely. As a result of this proactive action, an FEB representative was invited to participate on the newly formed Atlanta Mayor’s Task Force on Weather Preparedness to identify and recommend best practices for emergency preparedness.

✓ During the first few days of the October 2014 government shutdown, Tropical Storm Karen emerged in the Gulf of Mexico. The New Orleans FEB assessed the potential impacts to the local Federal community and provided essential communication and decision support information.

Benefit to Department/Agencies:
• Supports local Federal agency leaders to expeditiously make informed decisions regarding operating status for their Federal agency employees
• Provides a single resource for credible information on what other agency leaders decide before making a decision for their own agency

Result: Modeling the OPM Washington, D.C., Area Dismissal and Closure Procedures, FEBs assisted local Federal agency leaders by providing operating status information, and reported 128 operating status changes to OPM in FY 2014. Real world events included demonstrations, fires, floods, earthquakes, electrical power loss, Hurricanes Iselle and Julio, severe winter weather, security breaches, thunderstorms, tornadoes, Tropical Storms Arthur and Karen, and wildfires.

Floods and Wildfires (Colorado FEB)  
NASA photos of Hurricanes Iselle and Julio (Honolulu FEB)
**Leadership Development and Training Opportunities**

*FEBs develop the Federal workforce by providing critical training opportunities and learning experiences.*

FEBs identify and provide a variety of quality training opportunities, at low or no cost, to their Federal communities, such as: Retirement, Financial Planning, Telework, Effective Communication, and Teamwork. These offerings, and other learning experiences, assist agencies to supplement agency training programs.

**President’s Management Council (PMC) Rotation Program**

- **Chicago, Colorado, and Dallas-Ft. Worth** FEBs partnered with the Office of Management and Budget (OMB) and the Office of Personnel Management (OPM) to pilot the PMC Interagency Rotation program outside of Washington, D.C. This program matches high-potential GS 13-15s with six-month interagency rotational assignments that enable emerging Federal leaders to expand their management skills, broaden their organizational experience, and foster networks they can leverage in the future.

**Leadership Development** – Each FEB customizes training to meet local needs, and a common theme is leadership development. Accordingly, the following FEBs sponsored leadership programs that expand the Federal Government’s cadre of leaders: Atlanta, Cleveland, Honolulu, Los Angeles, Minnesota, Oklahoma, San Antonio, San Francisco, Seattle, and South Florida.

- **Atlanta FEB** hosted a Peak Performance Program for Aspiring Leaders (P3) for GS7-12. It is designed to develop a pipeline of talent early in an employee’s career. The P3 is a nine-month, competency-based training program which included developmental and performance training, and shared interagency best practices through networking and collaboration.

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*This was one of the best learning experiences I’ve had throughout my professional career! As a supervisor with the U.S. Office of Personnel Management, Federal Investigative Service, and detailed to the U.S. Citizenship and Immigration Service (USCIS), during my short absence we took advantage of the situation and exercised the opportunity for succession planning within my own office. The opportunity to work with another government agency was an eye-opening experience...and the PMC Rotation is a great venue for those who aspire to become a Great Leader.*

*James A. Ancheta*

*PMC Fellow*

*Dallas, TX*
FEBs without formal leadership programs host forums or other leadership training courses to provide opportunities for local agency employee development.

- **Pittsburgh FEB** sponsored an Executive Leadership Course entitled, “In the Footsteps of Leaders,” in partnership with the Gettysburg Foundation at the Gettysburg National Military Park. The leadership challenges faced during the battles at Gettysburg offered valuable lessons in the study of leadership.

  Participants of “In the Footsteps of Leadership” at Gettysburg gathering at the historical site and walking Pickett’s Charge. (Photos courtesy of the Gettysburg Foundation)

**Benefits to Department/Agencies:**
- Reduces employee development costs
- Increases training selections
- Creates cross-agency training opportunities

**Result:** In FY 2014, FEBs helped agencies avoid additional training expenditures of more than $8 million in training costs for 27,924 employees.

**Alternative Dispute Resolution**

*FEBs provide cost-effective services to resolve disputes and preserve working relationships through use of Alternative Dispute Resolution (ADR).*

The FEB ADR/Shared Neutrals programs allow participating Federal agencies, through reciprocal agreements, to share trained mediators and other mediation resources. These programs assist agencies to avoid costly formal litigation procedures and help improve employee morale and collegial relationships. Shared Neutrals program operate in these respective FEB areas: Atlanta, Baltimore, Boston, Chicago, Cleveland, Colorado, Dallas-Ft. Worth, Detroit, Houston, Kansas City, Los Angeles, Minnesota, New Mexico, New Orleans, New York City, Oklahoma, Oregon, Philadelphia, Pittsburgh, San Antonio, San Francisco, Seattle, and South Florida.

A number of the FEB ADR programs also provide the following mediation sessions:

- Mediation training sessions and refresher workshops for mediators
- Seminars on conflict resolution skills for managers and employees

94% of mediation participants indicated it was helpful to have a mediator from another Federal agency

**Anecdotal management comments:** “Mediators were professional, courteous and did a great job of opening communication lines.”; “Office productivity improved.”

Oklahoma FEB

86% of mediation participants were satisfied with the ADR process

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Benefits to Departments/Agencies:

- Offers a third-party mediator (not affiliated with an employee’s agency)
- Provides standardized mediation training

Result: During FY 2014, FEB-sponsored ADR programs successfully settled 484 cases, resulting in an estimated cost avoidance of more than $22 million.*

Recruitment and Retention Initiatives

FEBs conduct outreach to inspire and educate key pools of workforce talent needed by government.

FEBs coordinate with local colleges and universities to attract talent to the Federal Government. Through these partnerships, FEBs discuss the Federal application process and connect job seekers with knowledgeable professionals.

- Cleveland FEB, in partnership with several local colleges and universities, conducted its 6th Annual Government Career Day. Over 47 government agencies (Federal, State, County, and City) participated, and more than 400 students attended the event. The estimated cost avoidance associated with this multi-school event was over $52,000.

- Boston FEB hosted a Pathways dialogue with local agency hiring managers, human resources staff, and the OPM Pathways policy team to candidly discuss the Pathways implementation experiences. The session was well-received and served as a national model for other regional FEB locations. As result of the session, an agency human resources office made a policy adjustment to improve its Pathways hiring procedure.

In addition, FEBs support a more diverse Federal Government with targeted outreach to veterans and individuals with disabilities. Many FEBs organize interagency diversity councils that sponsor events to foster awareness within their communities. Many support special interest groups, such as Young Government Leaders (YGL), a volunteer organization that actively builds leadership communities for young public servants through professional development, networking, seminars, and strategic Federal partnerships.

Mentoring – Several FEBs augment training, recruitment, and retention efforts with mentoring events and many of the FEB Leadership Development programs include an interagency mentoring component.

✓ Baltimore FEB hosted an Executive Women in Motion: Pathways to the Senior Executive Service situational mentoring event in partnership with OPM. The FEB also developed a program for local college and university student volunteers to assist in planning, organizing, and producing audio visual and media support for FEB events and programs.

Benefits to Department/Agencies:
- Provides interagency awareness for improved working relationships
- Develops partnerships within Federal Department/Agencies and with local colleges and universities
- Decreases duplicative efforts and promotes employee collaboration

Result: The Federal college and interagency partnerships assist to attract skilled talent and retain high-performing employees.

Awards and Recognition

FEBs improve morale of the Federal workforce by celebrating the people who serve our Nation.

FEBs highlight high-performing Federal employees in their respective communities and reward innovative efforts that advance the mission of their Federal agency.

✓ San Antonio FEB’s Leadership Development Program participants worked on a graduation project that streamlined the 2014 Federal Recognition Awards Ceremony for a more cost effective, yet still notable, event.

✓ Los Angeles FEB sponsored a decentralized Public Service Recognition program, which created quarterly opportunities for agencies to nominate their employees to receive recognition at their respective work location.

Benefits to Department/Agencies:
- Increases employee engagement
- Contributes to improving agency and Federal community morale
- Shares agency employee recognition with the greater Federal community

Result: In FY 2014, FEBs presented a total of 4,511 awards to Federal employees.
Combined Federal Campaign

**FEBs support the Combined Federal Campaign (CFC) by providing Federal employees the opportunity for charitable-giving in their local areas.**

FEBs provide strong leadership and support for the CFC outside of the Washington, D.C. area, and serve as vital connection points between the Federal Government and local communities.

- Organized and supported the Local Federal Coordinating Committees (LFCC) in FEB areas.
- Coordinated the review process of applications from local non-profit organizations to be included within the CFC.
- Atlanta, Baltimore, Chicago, Dallas-Ft. Worth, Los Angeles, New Orleans, Oklahoma, and St. Louis FEBs supported LFCC mergers and expansions during FY 2014. These mergers and expansions increased the efficiency of the impacted LFCCs, as well as reached employees who previously did not have access to the CFC.

**Benefits to Department/Agencies:**
- Provides quality assurance, oversight, and accountability for local CFC campaigns
- Increases employee engagement by supporting philanthropy causes

**Result:** FEB efforts contributed to meeting, or exceeding, CFC campaign goals. The overall CFC pledges for FY 2014 totaled more than $209 million. Campaigns in FEB areas collectively raised $68,986,355, representing over 32% of the total CFC campaign receipts.

**Assistance to Agencies and Employees**

**FEBs improve communications among Federal agencies within each FEB, across the nationwide FEB network, and between FEBs and Washington, D.C.**

FEBs serve their local Federal communities by providing forums for discussion and coordination to advance Administration and Agency priorities. FEBs also bring together local agency heads at regular full-board meetings, issue monthly newsletters, and provide networking opportunities between State and Local government entities, including local Congressional offices.

- **Interagency Networking** – Boston, Minnesota, and Seattle FEBs each convened inaugural professional networking groups. The Boston FEB coordinated all of the regional Department of Homeland Security senior leaders in its region to identify and discuss areas of interest and collaboration. The Minnesota FEB hosted its first ever Military Commanders’ Forum, bringing together 60+ military commands from all five military branches across the state to collaborate in a joint-service environment. The Seattle FEB created a Communications/Public Affairs Committee to enhance contact between the news media and Federal agencies and improve the public’s understanding of Federal programs and the contributions of Federal employees.
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✓ Federal Green Challenge - Atlanta, Chicago, Detroit, Kansas City, Los Angeles, New Mexico, San Francisco, and Seattle FEBs encouraged agencies to support the Environmental Protection Agency's Federal Green Challenge and promoted sustainability programs within their Federal buildings.

✓ White House Initiative on Asian American and Pacific Islanders (WHIAAPI) – Atlanta, Honolulu, and Los Angeles FEBs participated in roundtable meetings for the WHIAAPI. These roundtable meetings gathered Federal experts to discuss strategies for providing better government services and improving communication with the AAPI community.

✓ Congressional Briefings – South Florida FEB co-hosted the 3rd Annual Joint Federal Agency Congressional Briefing. Leadership from U.S. Housing and Urban Development, Biscayne National Park, U.S. Customs and Border Protection, and U.S. Transportation Security Administration briefed congressional representatives on their missions, programs, accomplishments, recent developments, policy updates, and discussed issues facing congressional constituents to representatives of eight U.S. Congressional offices, including Senatorial office staff members. Similarly, the Baltimore, Kansas City, and Oklahoma FEBs created and distributed Federal directories, including leadership contact information, to local Congressional offices.

✓ Employee Wellness Programs – Boston, Buffalo, Chicago, Cleveland, Colorado, Kansas City, Los Angeles, and Philadelphia FEBs each organized worksite wellness programs to educate Federal employees on physical activity, healthy eating, and stress management. These programs provided employees with meaningful tools to reduce health risks. Moreover, FEB-sponsored health fairs provided employees the opportunity for basic health screenings and assisted employees to make informed healthcare decisions.

Benefits to Departments/Agencies:
- Provides interagency networking opportunities for senior leaders within the Federal community
- Increases communication and collaboration between agencies outside of Washington, D.C.

Result: Enhanced communication between agencies leads to improved implementation of Government-wide initiatives outside of Washington, D.C.
Community Service Activities

**FEBs cultivate community relations by coordinating Federal participation.**

FEBs coordinate volunteer opportunities and community outreach programs. Such programs include mentoring and tutoring students, blood drives, book collections, clothing drives, city and county community service projects, and holiday toy drives.

✓ **New Orleans** and **Philadelphia** FEBs collected essential household items to benefit formerly homeless veterans who recently transitioned into new housing. Eight agencies contributed to the home goods drive in Philadelphia. And, in New Orleans, the collection assisted the U.S. Department of Veterans Affairs in providing 40 kits to veterans who transitioned into homes. These efforts contributed to the joint-agency goal, shared by the U.S. Departments of Housing and Urban Development and Veterans Affairs, to end veteran homelessness by the end of 2015.

✓ **Cleveland** and **Colorado** FEBs participated in tutoring programs for local elementary, middle, and junior high schools. These programs resulted in increasing student proficiencies in both math and reading. Other FEBs with outreach programs to local grade schools include: **Boston**, **Cincinnati**, **Los Angeles**, **Minnesota**, **New Orleans**, **San Antonio**, **San Francisco**, and **South Florida**.

✓ **Kansas City** FEB hosted its 21st annual Day of Caring, a one-day event in which Federal employees volunteer to assist local non-profit organizations. This year’s effort involved over 452 Federal volunteers from 20 Federal agencies, who donated over 2,000 volunteer hours to 24 different community projects.

**Benefit to Department/Agencies:**
- Tackles unmet national and local needs related to Agency missions
- Agency employees serve as Federal ambassadors to their local communities

**Result:** Across all 28 FEBs, a total of 1,322 employees contributed more than 11,980 hours of community service. Additionally, FEBs coordinated the donation of over 505,000 pounds of food during the Feds Feed Families food drive. Blood drives hosted by FEBs provided local hospitals with more than 8,490 units of blood.
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